

Humberside Police

My Community Alert and Humber Talking



Annual Neighbourhood Alert Conference

Neighbourhood policing guidelines

Supporting material for **frontline officers, staff and volunteers**

Identifying problems

Options for identifying problems include you asking people:

- what locally affects how they think, feel and act in respect of their safety (for example, **neighbourhood security interviews**)
- to rate how much of a problem they think issues in the local area are
- to pinpoint problem locations on maps

- refer non-policing matters to partners for action
- report back on progress against agreed priorities for accountability purposes (for example, 'you said, we did').

Section 34

Police Reform and Social Responsibility Act 2011

Maintaining public trust and confidence



NPTs are committed to building trust and confidence so people feel safe. Effective engagement and consultation with local communities is the foundation on which neighbourhood policing is built.

Local bases have been retained across the force area to ensure that where possible local officers are based in the localities in which they work.

The force Communications & Engagement Strategy outlines how we work to ensure we build public trust and confidence with our communities and the NPTs play a crucial role in this.

The Engagement Framework sets out in detail the various channels we use to engage with our communities and how we ensure that we focus our time and resource on the issues and audiences that will make the biggest impact.



Humbertalking

Humber Talking

As part of a two-way approach to communication and engagement, officers actively listen to what local people have to say and use their feedback to provide a better service. Humber Talking is a prime example of this. Officers are visiting every household in their area, to find out what matters to local residents.

Humber Talking raises the profile of the NPT and is being used to help teams identifying vulnerability either directly or indirectly. The initiative helps to increase the flow of community intelligence and can be implemented in a flexible way to allow areas of emerging concern to be targeted as a priority, as and when intelligence or criminal activity develops.

My Community Alert & social media

My Community Alert also facilitates two way communication and ensures crime prevention messages and crime information can be circulated in real time.

We actively use social media to keep local communities updated using Facebook and Twitter as well as our Humberside Police website. Communities have embraced this and we received feedback through these channels which helps us to assess public trust and confidence as well as engage in two-way conversation directly with the communities we serve.

Community meetings

Local officers attend a variety of community meetings such as Neighbourhood Watch, parish and town council meetings as well as making themselves available at informal drop-ins, whilst patrolling and through regular visits to schools.

Each school has a dedicated SPOC under the Safer Schools Partnership Agreement. Regular contact with those on the KINS list is also an important factor of two-way conversations.



Listening and responding to our communities



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Listening and responding to our communities





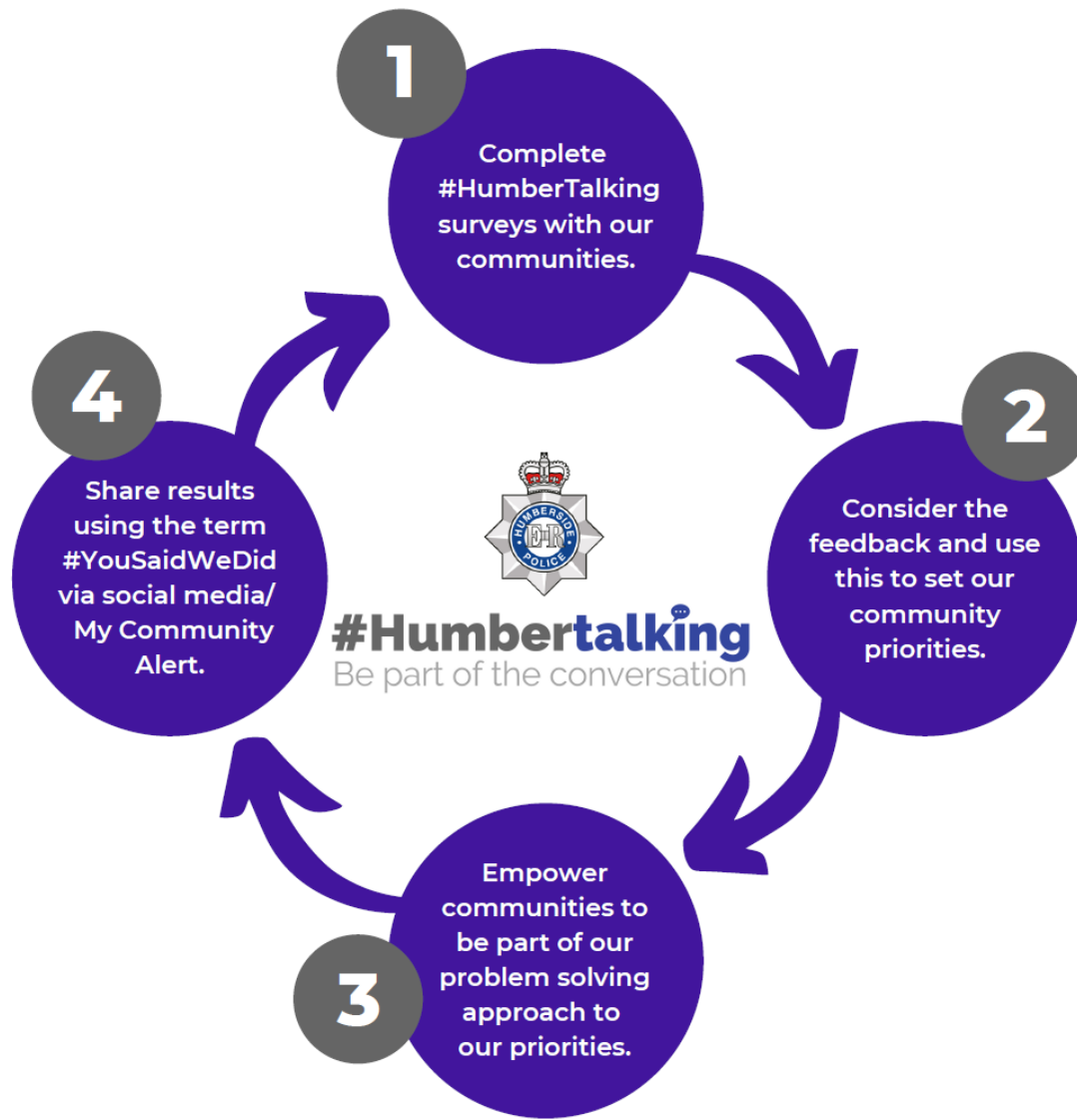
Conventional Engagement



Listening and responding to our communities



#Humbertalking
Be part of the conversation



Listening and responding to our communities



Empowering Communities...

So how does it work in reality?

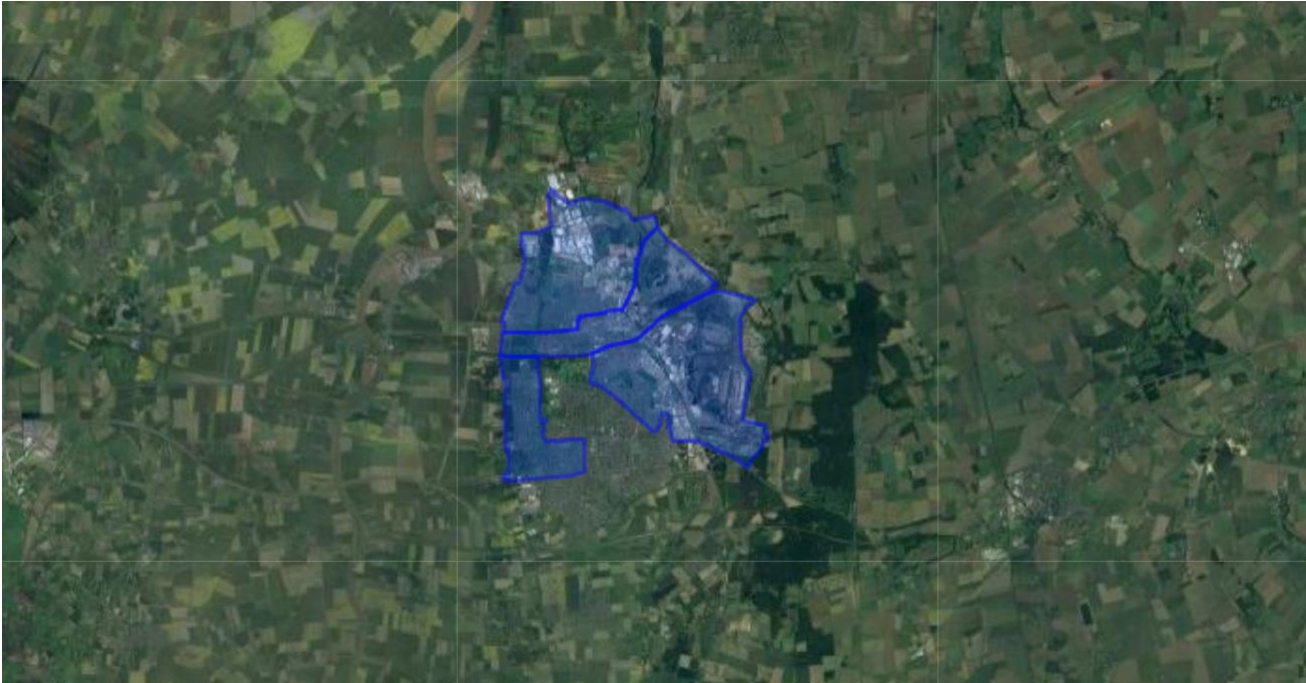
Listening and responding to our communities



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Be part of the conversation

So how does it work in reality?

Scunthorpe Urban Team

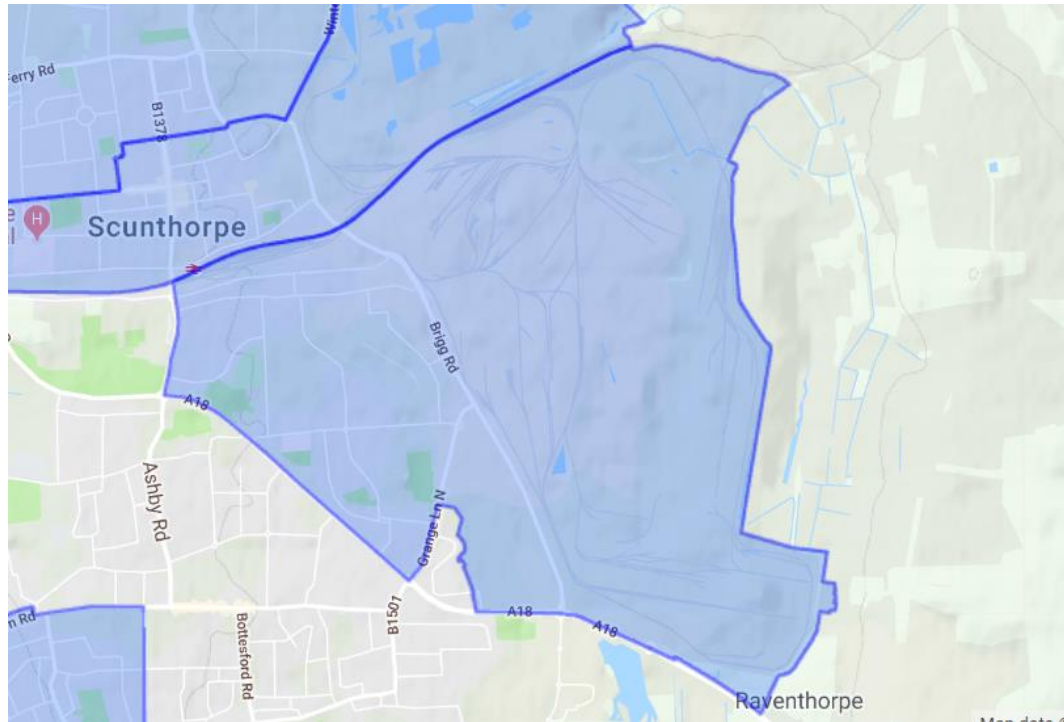


Listening and responding to our communities



Targeting:

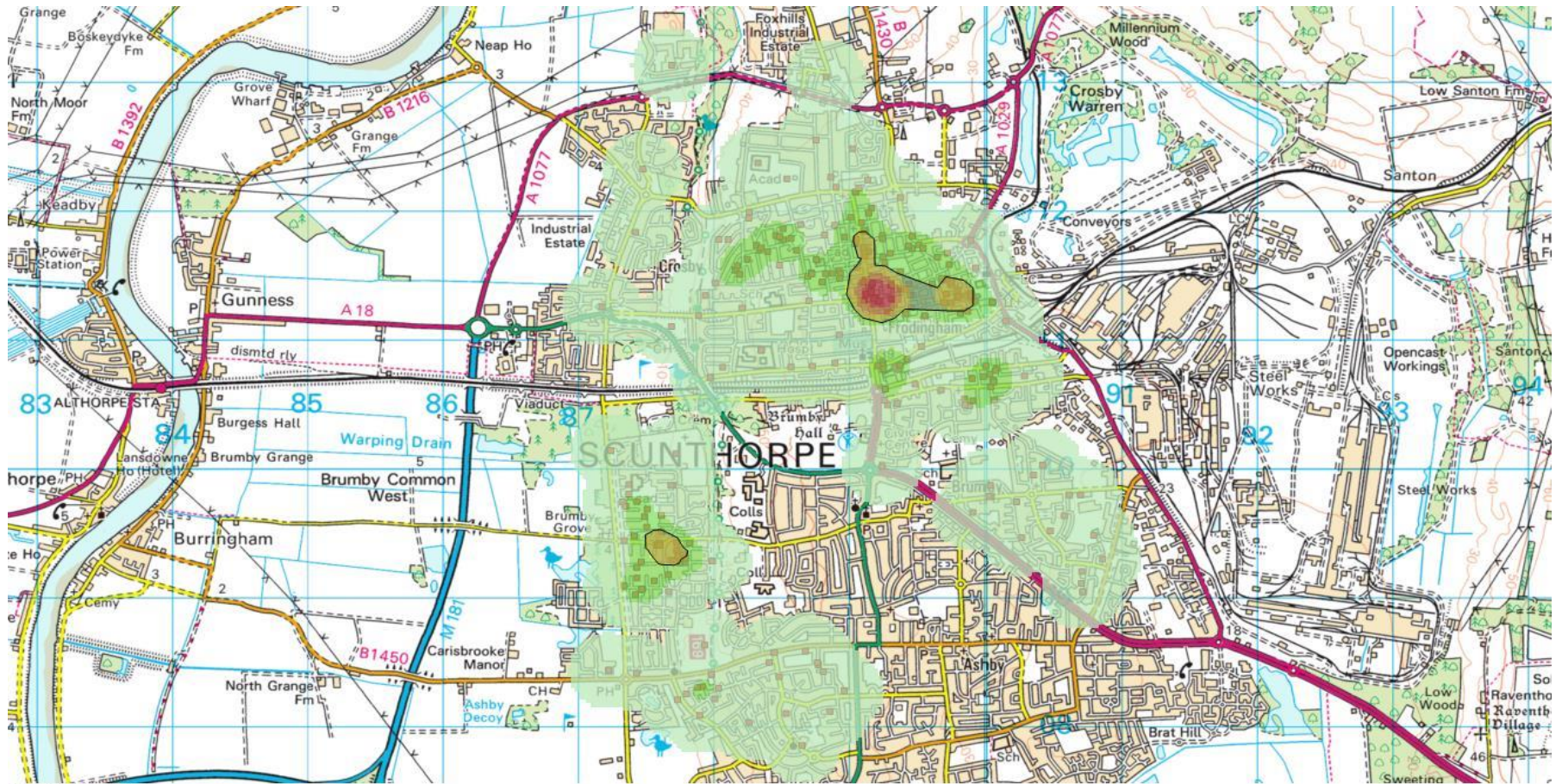
Frodingham Ward



Listening and responding to our communities



Targeting:



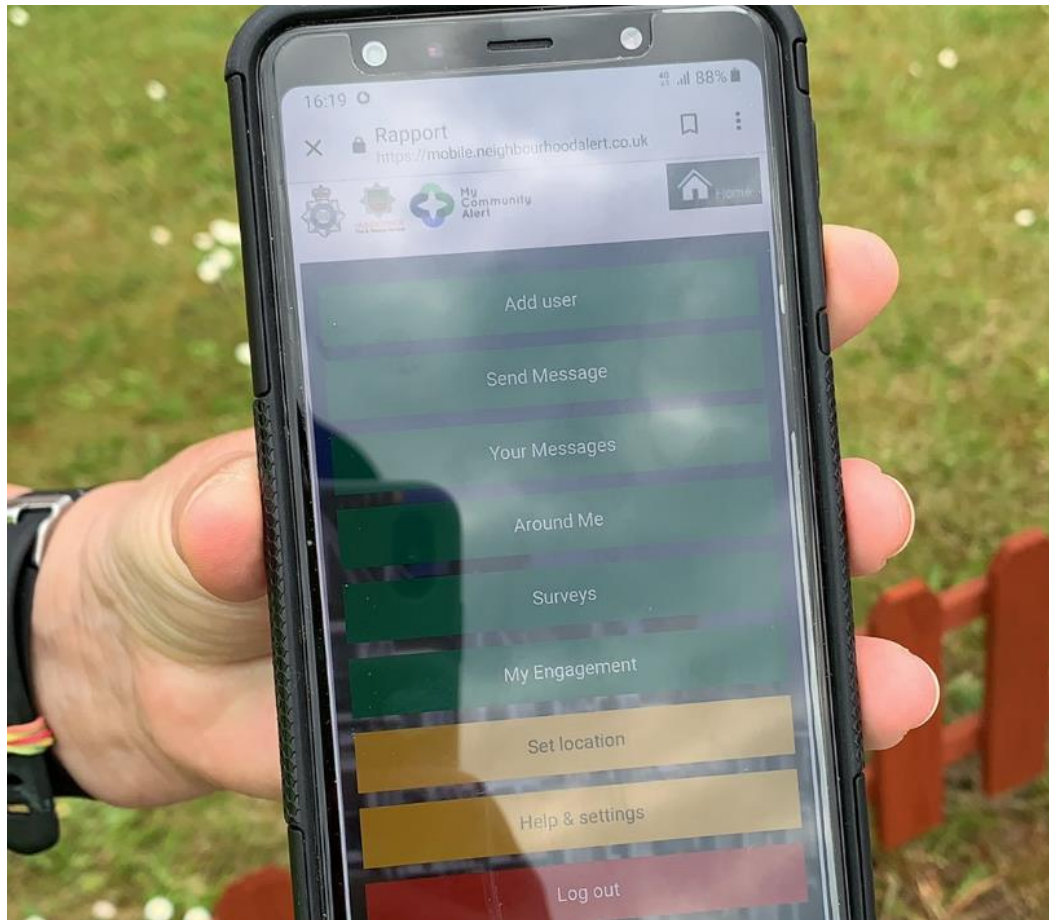
Crown Copyright 100021345.



Listening and responding to our communities



Surveying



Listening and responding to our communities



Surveying



Registering

Survey

Share Success



Listening and responding to our communities



Surveying

Have your say
We'd like you to take a quick survey. It only takes a few minutes, and will help us to help you.

Get feedback
When completing our survey sign up to My Community Alert and we'll let you know what we've done.

Don't have access to the internet?
You could ask a neighbour, visit a library, internet café or approach a member of the neighbourhood team in your area so you can get involved.

Have your say, visit: www.mycommunityalert.co.uk/humbertalking

Tell us...
What are the good things and the bad things about where you live?

From fly tipping to street drinking, tell us about what matters to you and help influence policing in your area.

If you haven't got time now we'll call back again soon.

 My Community Alert

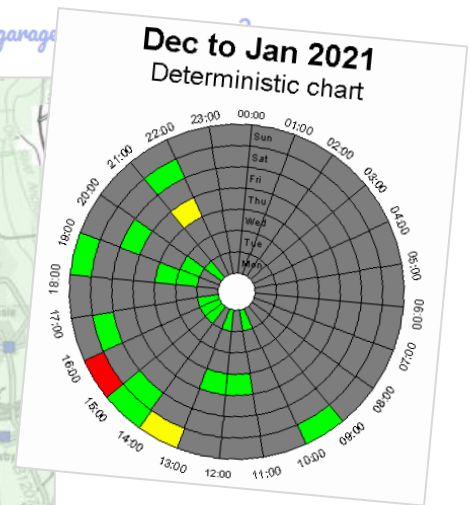
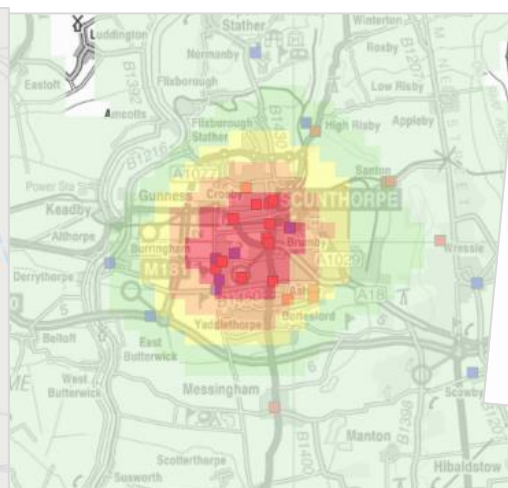
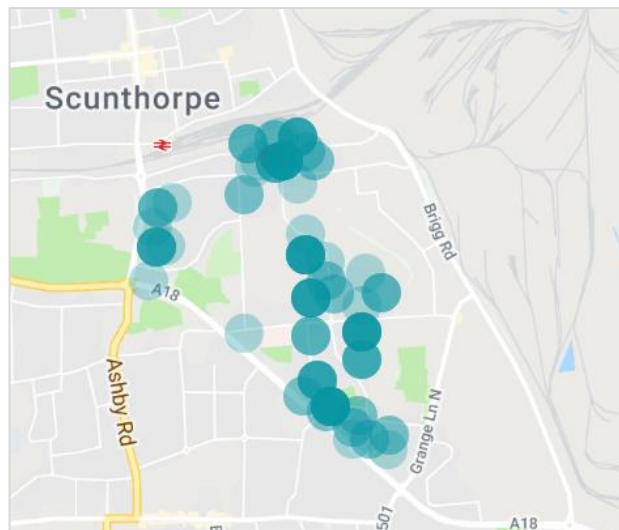
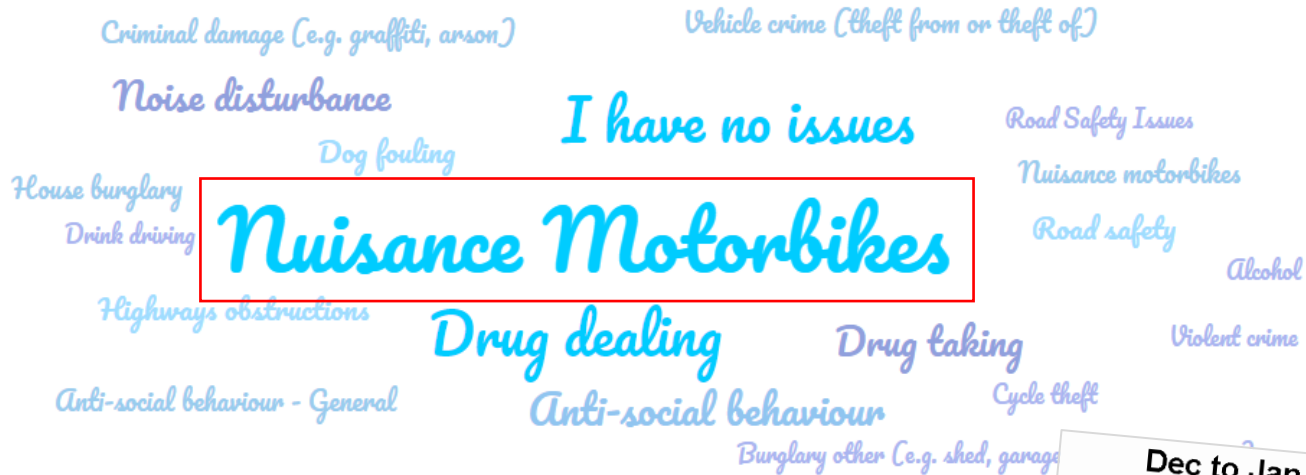
 Serving our communities to make them safer and stronger



Listening and responding to our communities



Scanning / Analysing




Listening and responding to our communities



Priority Setting / Response Planning

[Translate](#)



[Find My Neighbourhood Policing Team](#)


Humberside Police


[Frodingham](#)


[Return to Scunthorpe Urban Policing Team](#)


Welcome to the Frodingham Neighbourhood Policing Team.


Meet Your Team



Insp Paul French



Sgt 1693 Will Harrison


PC 324 Lee Watson



PC 765 Alex Walker



PCSO 7525 Amy Brown


PCSO 7532 Jane Waddingham


PCSO 7759 Tesla Gazi-Sporski

Community Alerts

**Theft from Motor vehicle on Dunlop Way (Humberside Police)**
Friday, 29 Aug 2019 17:26
Humberside Police
Business: Crime alert
[More Information](#)

**Burglaries occurred on 01-08-2019 (Humberside Police)**
Saturday, 2 Aug 2019 14:27
Humberside Police
Residential: Burglary alert
[More Information](#)

What's Happening In Your Area?

Off Road Motorcycles - Across the ward.

Over recent months we have visited thousands of households across North Lincolnshire and we understand that the antisocial use of off road motorcycles is causing concern in your community. The policing team have been working really hard to respond to local concerns in respect of this issue and while good progress was made around Foxhills Rd, Scunthorpe we recognise that there is still more to do.

Over recent weeks and months we will continue to prioritise our activity around this issue, included a number of tactics as part of Operation Yellowfin.

We continue to undertake Op Yellowfin 'days of action' which is seeing more and more nuisance motorbikes being stopped and seized. We are absolutely committed to continuing in this approach while this remains a priority issue. You can see some of our recent seizures by scrolling through the Twitter and Facebook feeds below.

We want to be clear- we will not be tolerating the criminal use of motorcycles in this way and we will use all powers at our disposal to recover bikes being used in this way and to hold those responsible to account.

We are appealing for information from our local communities as to the details of who is responsible for riding these bikes and also where they are being stored or housed and so would encourage people with information to make contact on either 101 or alternatively, anonymously by calling Crimestoppers on 0800 555 111.

Last Updated 3 Sep 2019



Listening and responding to our communities



Taking Talk



Humberside Police - North Lincolnshire
@Humberbeat_NL

#opyellowfin officers have one male in custody for Possession with Intent to Supply Class A drugs, Driving while unfit through drink or drugs, and Theft of Motor Vehicle ... #result #youcanrunbutyoucanthide #160 #324 #6505 #6514



Humberside Police - North Lincolnshire
@Humb

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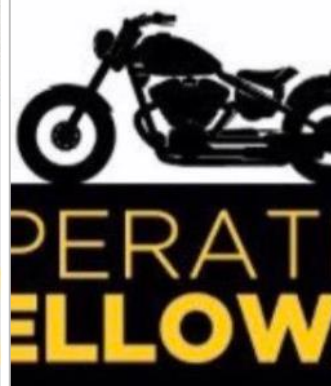


Humberside Police - North Lincolnshire
@Humberbeat_NL

Stolen Motorbike recovered on Avenue Vivian after
d by eagle eyed PCSO's. Intelligence
n local residents through Humber Talking
us in the right direction #YouSaidWeDid
n



s been called out
two bikes have now
obitethedust #160



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Targeted Responses

GrimsbyLive

NEWS ▾ IN YOUR AREA MARINERS IRON WHAT'S ON ▾ SCUNTHORPE BUSINESS SPECIAL FEATURES



Arrests, bike seizures and DNA spray - we join police as they tackle motorcycle menaces in Scunthorpe

Reporter Jamie Waller spent a shift with Humberside Police, seeing how officers are cracking down on illegal and anti-social motorbikes

SHARE



By [Jamie Waller](#) Live News Reporter
06:00, 1 JUN 2019

NEWS

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Listening and responding to our communities



So what? - Linking to NHP Outcomes

What difference have we made?

5 monthly reduction in ASB (motorcycle) incidents

2 monthly reduction of TOMV (motorcycle)

2 defendants remanded into custody

Average confidence rating 3.8

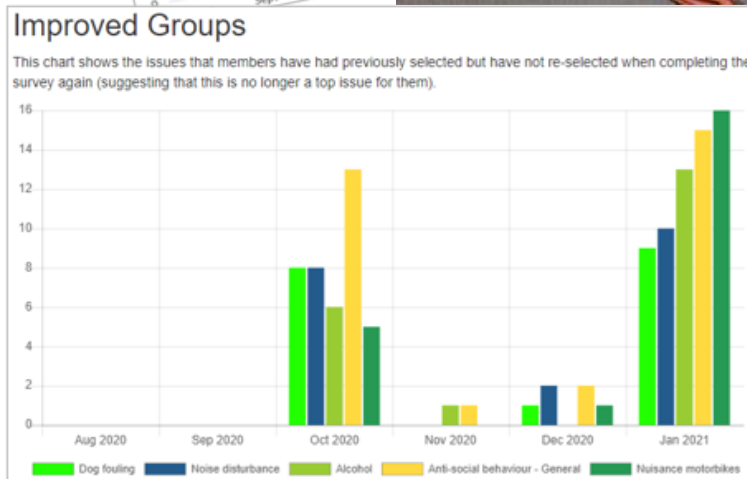
Jan - Outlying Most Improved Grouping

HumberTalking

Next Steps:

Rural Crime.

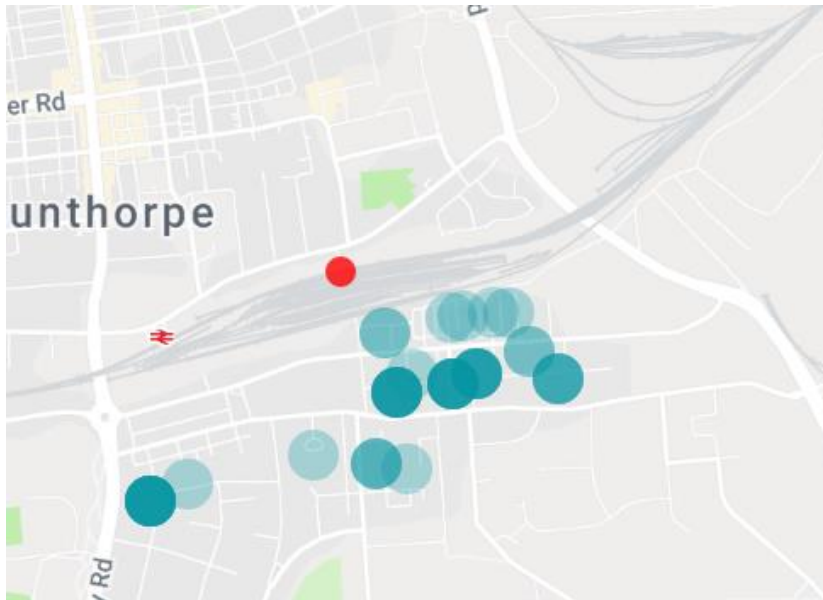
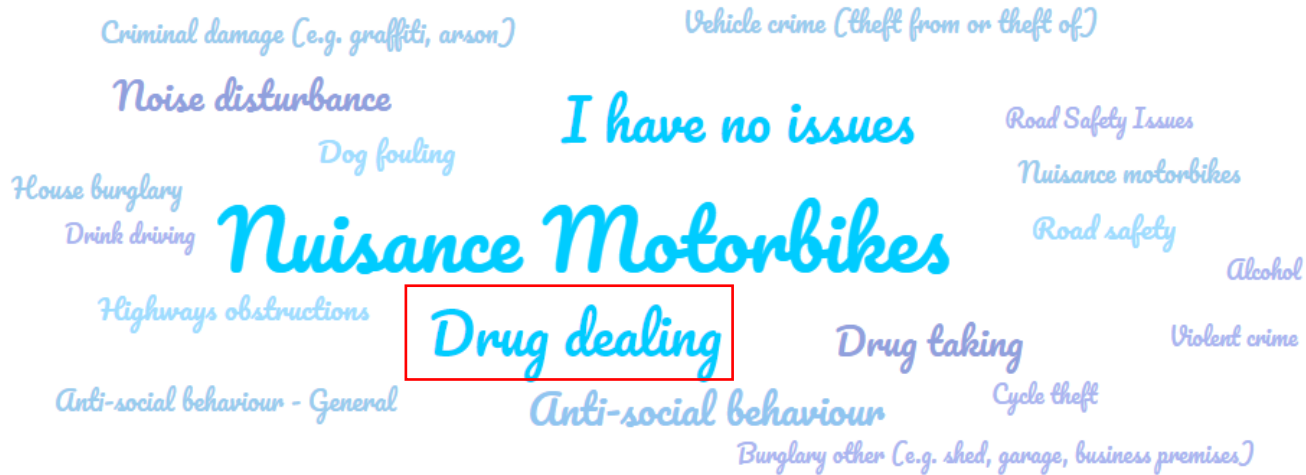
Lincolnshire Police – learning the lessons.



Listening and responding to our communities



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Last Updated 3 Sep 2019



Listening and responding to our communities



Undertaking Targeted Responses



Scunthorpe Live
@ScunthorpeLive

Follow updates as police raid a house in #Scunthorpe



Humberside Police - North Lincolnshire @Humberbeat_NL · Jul 10

#Scunthorpe "You said; Drugs & Anti-Social Behaviour was an issue on Lindsey Street" .. "We did; **Warrant** executed on Friday followed by Closure Order today". Address is closed for a 3 month period after the Closure Order was granted at court! #YouSaidWeDid #YouCanRunButYouCantHide



♥ 31



Closure Order

Alert message sent 10/07/2019 14:52:00

Information sent on behalf of Humberside Police

Good News!

Great news!! Thanks to residents concerns in regards to drugs and anti-social behaviour we have been able to execute a warrant on Friday and today finished up with Closing a property down on Lindsey Street with a Closure Order for a period of 3 months!!

Many thanks to all our residents that continue to support us as we tackle crime and aim to make the area a better place to live!

IN THE GRIMSBY MAGISTRATES COURT
IN THE PROPOSED MATTER OF

CHIEF CONSTABLE OF HUMBERSIDE POLICE Applicant
And

Defendant

1 - 2
3
4 - 9
10
11 - 12

13 - 16
17 - 20
21 - 23
24 - 26
27 - 28
29 - 30
31
32 - 33



Listening and responding to our communities

#Humbertalking
Be part of the conversation

Undertaking Targeted Responses

GrimsbyLive

NEWS ▾ IN YOUR AREA MARINERS IRON WHAT'S ON ▾ SCUNTHORPE BUSINESS SPECIAL FEATURES

News ▾ Local News ▾ Crime

'Drug den' boarded up after action taken by police

Residents gathered to celebrate the closure of the house, which they said had been causing misery due to the number of drug users who have been frequenting it and the surrounding road.

Neighbours have described the house as a "drug den" and said they had been approached by people looking to buy drugs and have felt extremely vulnerable.

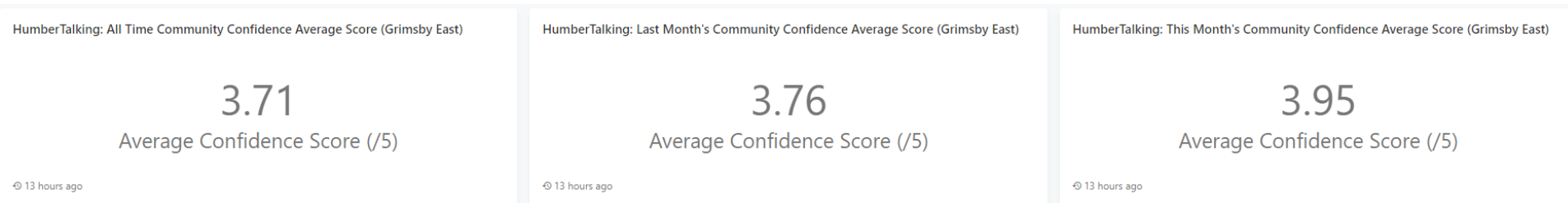
Frodingham ward PCSO Amy Brown was praised by local people for her persistence in dealing with the problem.



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So what? - Linking to NHP Outcomes



HumberTalking: This Month by Admin (Grimsby East)

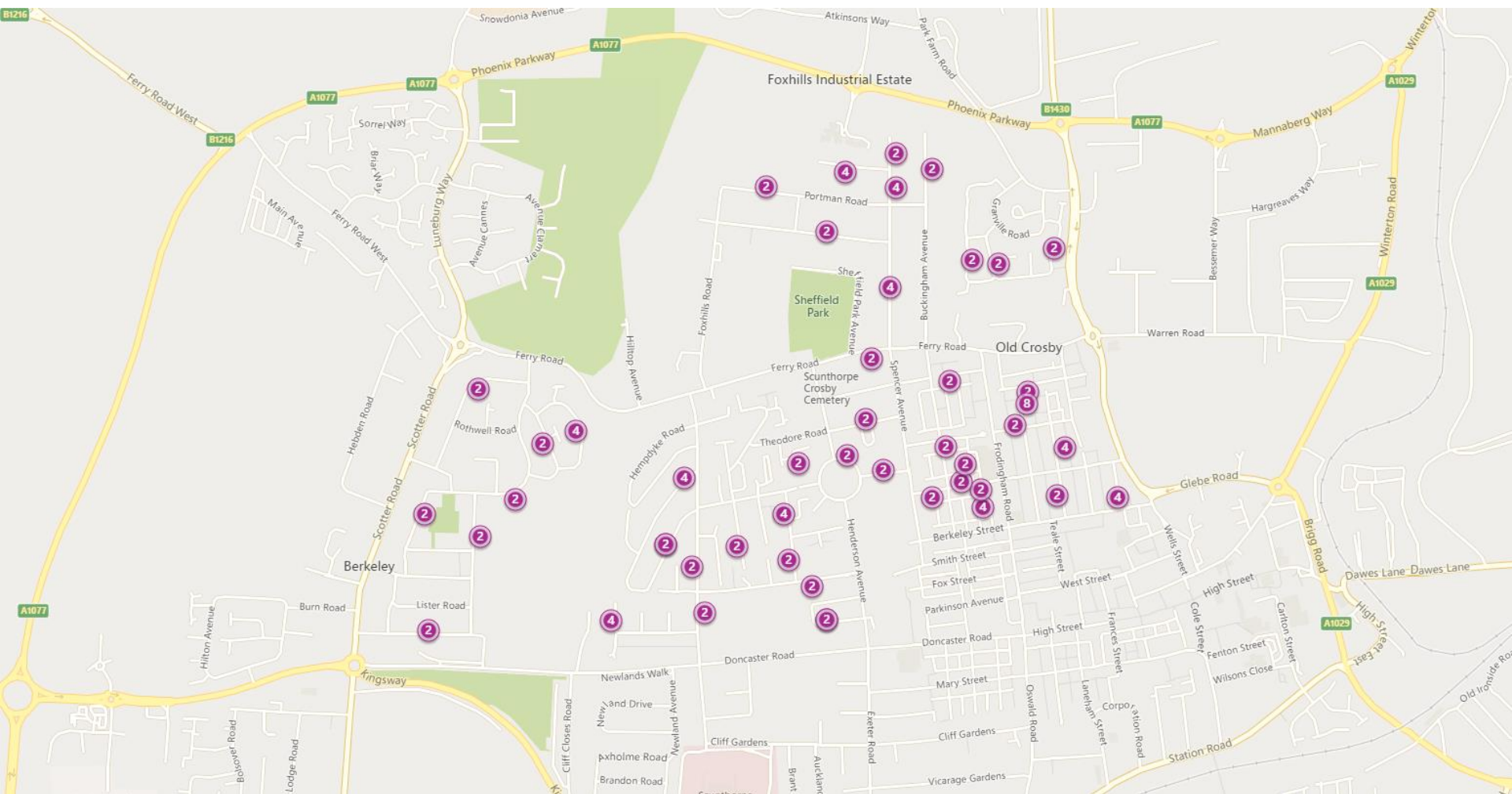
Commencing June 2019; stats update every hour; all administrators' data; "clicked" data relates to the buttons on Target Lists

Admin Name	"Not In" Clicked	"Carded" Clicked	"Survey" Clicked	"Declined" Clicked	Emailed Survey	Surveys Started	Surveys Completed	Conversion
Teresa Huxford (Police, PCSO, Grimsby East - Sidney Sussex)	1	13	18	0	0	17	15	88.24%
Hayley Genery (Police, PCSO, Grimsby East)	3	0	12	1	0	11	11	100.00%
Mike Goodwin (Police, Police Constable, Grimsby East, Croft Baker Ward)	1	78	8	0	0	8	8	100.00%
Simon Roberts (Police, PCSO, Grimsby East - Sidney Sussex)	3	2	5	0	0	5	5	100.00%
Lewis Welch (Police,PC,Humberside - East Marsh)	1	0	2	1	0	2	2	100.00%

Next Steps:

- Power BI – Automated Performance Reporting.



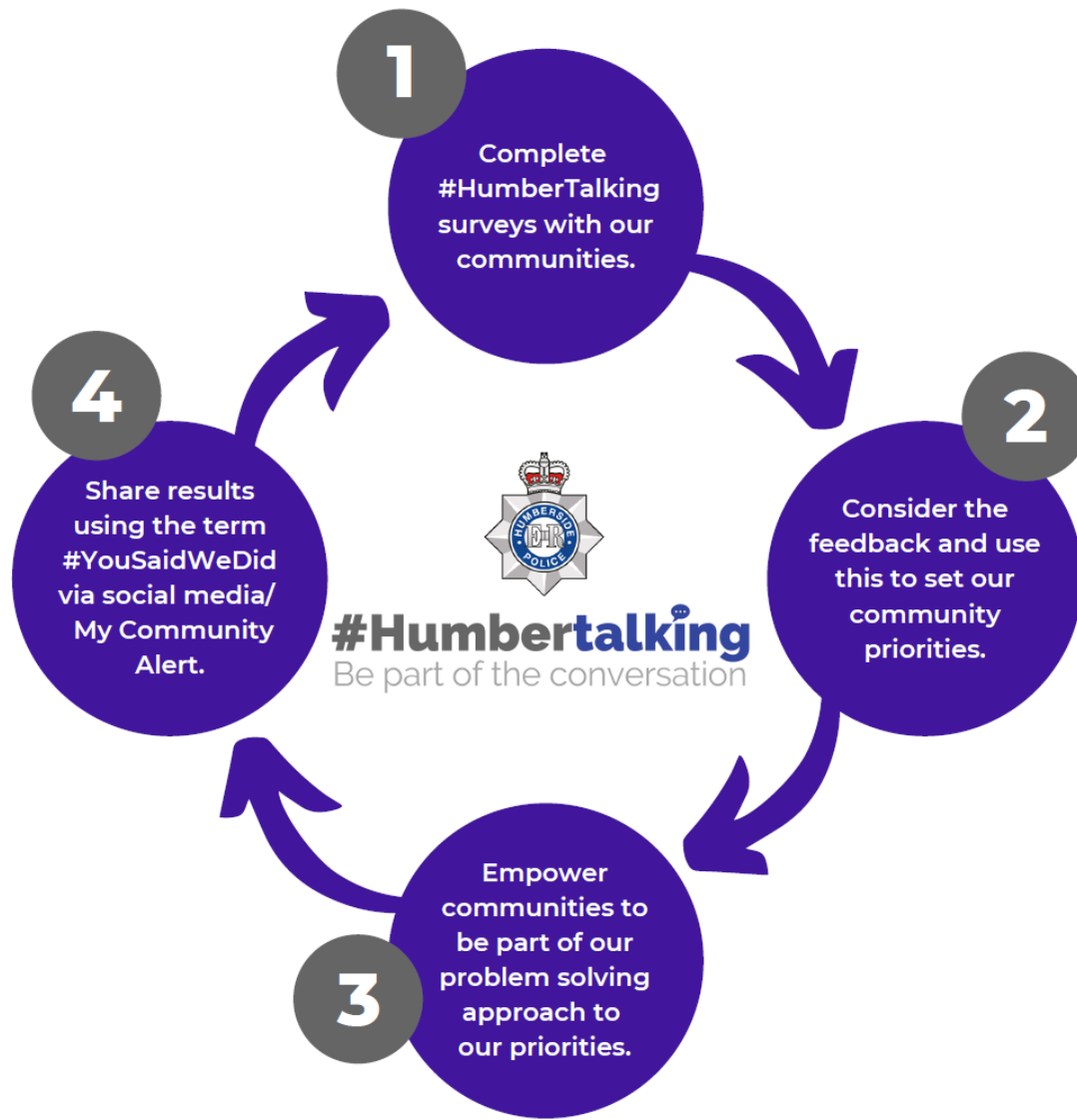


Community Confidence Score



Listening and responding to our communities





Listening and responding to our communities





Hull North Neighbourhood Team @HCCNorthern

You said - we did! Feedback through local councillors, callcentre data, and Police intel. about personal safety in unlit terraces in the Beverley and Newland Ward, has brought about a huge project to install lighting and resurface the paths. Work has just begun



Some great work done by @SafeNorthLincs and @Safemore... and antisocial across #Scunthorpe Town Centre #BetterTogether

A property was closed, a man was charged & Community Protection Warnings were issued when we joined forces with North Lincs Council in a day of action in Scunthorpe Town Centre last Friday, 23 Aug. Read more at ow.ly/EZaK50VMDtS



NEWS

A partial closure order has been granted until midnight on 22nd house on Dorset St, Hull after reports by local residents of incidents. It restricts who can go in. We're working with the tenants to make a better place to live #yousaidwedid #Humbertalking



Humberside Police @Humberbeat · Aug 8
The closure notice issued at the Euro Market on Hessle Rd in Hull has been heard in court today. The business is now subject to a closure order and the shutters are down. It follows ASB and criminal activities linked to the shop in the area. #yousaidwedid ow.ly/aOeq50vrJZS



Humberside Police - North Lincolnshire @Humberbeat_NL · Aug 28
#JNTHORPE Warrant executed at an address on Merlin Road this evening. Four persons arrested on suspicion of supplying drugs. Drugs, cash and weapons seized. We hit the bullseye this time! #YouSayWeDo #WeWillCatchYou #OneTeam



Humberside Police @Humberbeat · Aug 8
#TOWN: Another morning of #Humbertalking with @SaferNhoodsNL officers at Market Hill. 1/3 of Princess House residents took part in concerns about drugs topped the list. Look out for updates on the work we've done to tackle these issues!



Humberside Police - North East Lincolnshire @Humberbeat_NL · Aug 8
#imingham stolen motorbike found within hours of report by the Immingham team. #worthbeenlateoff #opyellowfin



Humberside Police - North Lincolnshire @Humberbeat_NL · Aug 23
@Humberbeat_NL are pleased to report Grimsby Magistrates Court have today awarded a full closure on this property for a full three month duration. Targeted action to protect our communities from Crime and Antisocial Behaviour. #YouSaidWeDid

Insp Paul French @InspPaulFrench · Aug 22
#SCUNTHORPE We have been really clear that our approach to tackling Crime and Antisocial Behaviour across #NorthLincs is unwavering. Today we shut another address - marking our 6th Closure Notice. We are absolutely committed to listening and taking action. facebook.com/22251916409289...



Listening and responding to our communities

#Humbertalking Be part of the conversation

Police walk away with drugs after battering down front doors in sudden Orchard Park raids

The raid was carried out as part of the Humber Talking Initiative

SHARE    

By **Anna Riley**
16.10, 27 AUG 2019

NEWS

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'They think they're untouchable': Hull slams gang-of-15 kids who blocked street

Drivers were forced to turn round after the road was blocked

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18 COMMENTS

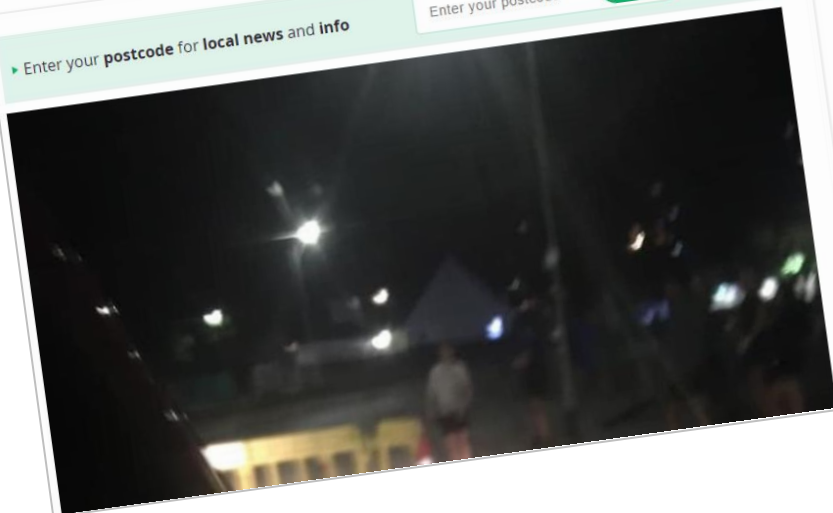
By **Sophie Corcoran** Reporter
09:38, 27 AUG 2019 | UPDATED 10:35, 27 AUG 2019

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Residents' delight as £100k safety measures for blackspot Brereton Avenue confirmed but they're needed 'sooner rather than later'

The plans for Brereton Avenue include speed bumps and cushions along the popular route

SHARE    

By **Hannah Coker** Content Editor
06.09, 23 AUG 2019

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'They are worse than animals': Residents blast 'feral scum' terrorising troubled street as police shut down home

One woman says she is now afraid to step out the front door in Dorset Street

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COMMENTS

By **Alex Grove** Senior reporter
18.04, 22 AUG 2019 | UPDATED 18.10, 22 AUG 2019

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#Humbertalking
Be part of the conversation

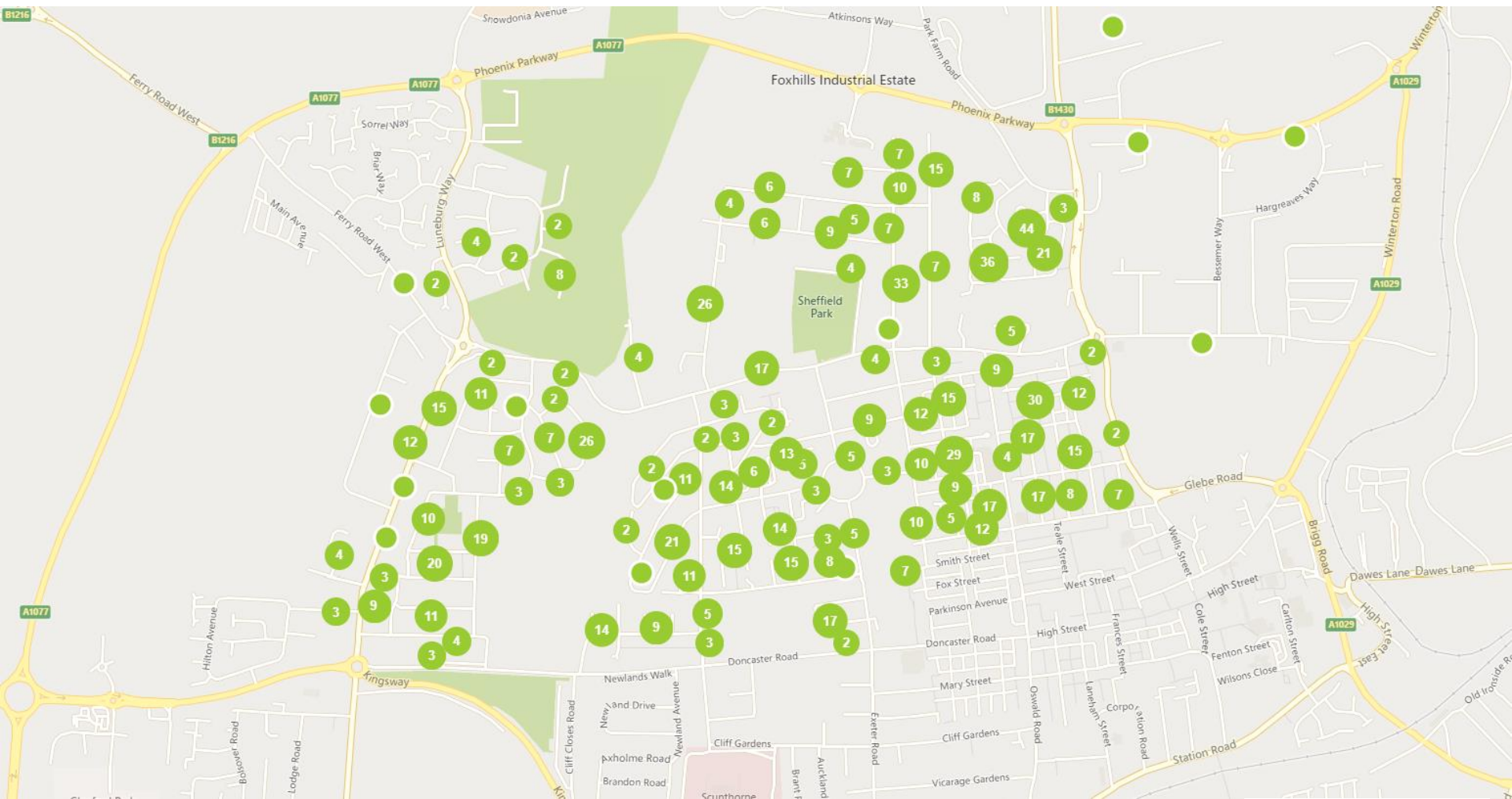
Supporting other Neighbourhood Policing activity:

- **Community Impact Assessments**
Developing understanding
Reassurance
Sharing good work
Meet the team
- **Targeted enquiries (OCGs / CSE)**
Intelligence research and development
Visibility
Support partner's objectives
Domestic Abuse Engagement



Listening and responding to our communities



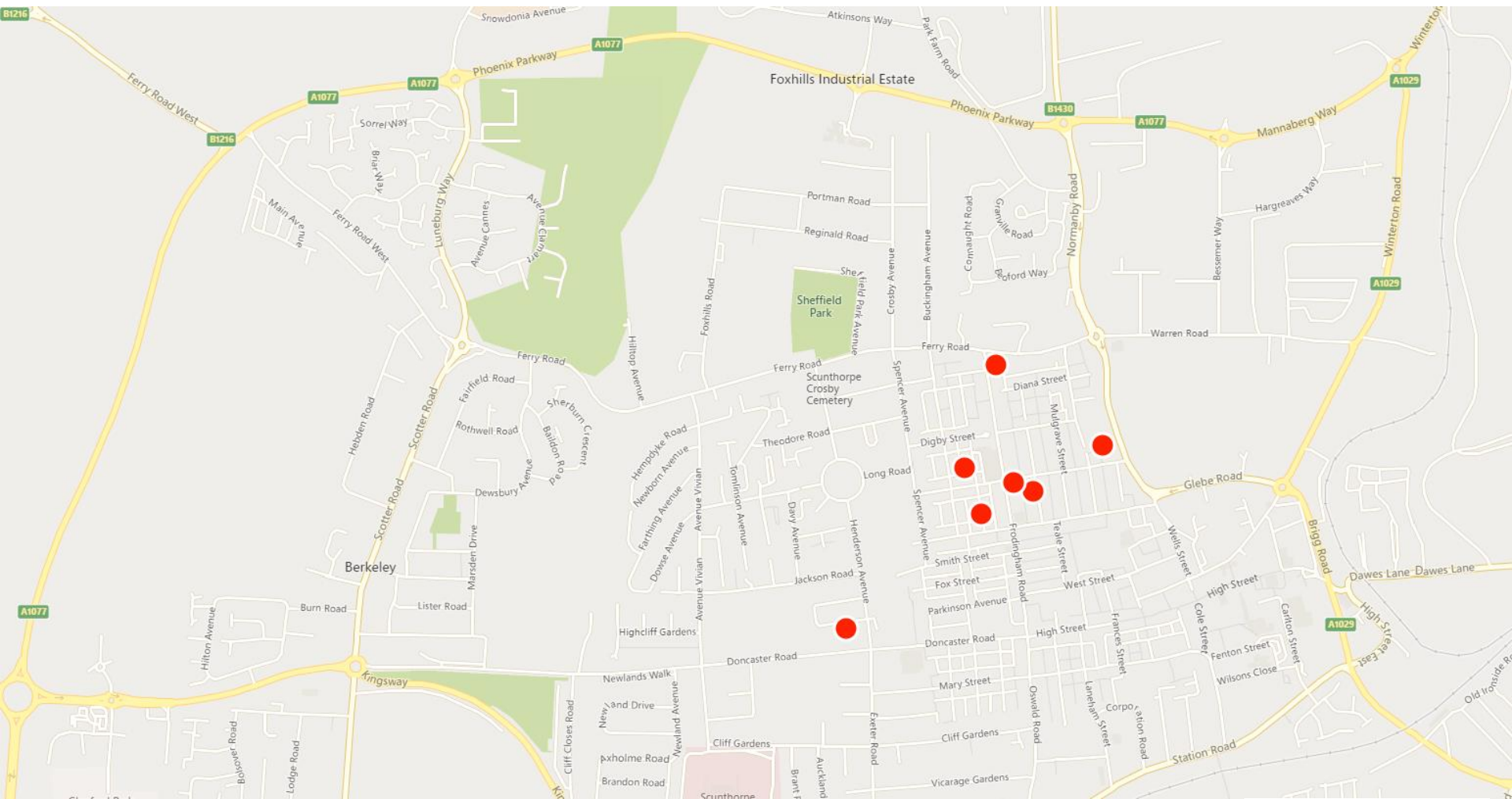


Total Users



Listening and responding to our communities

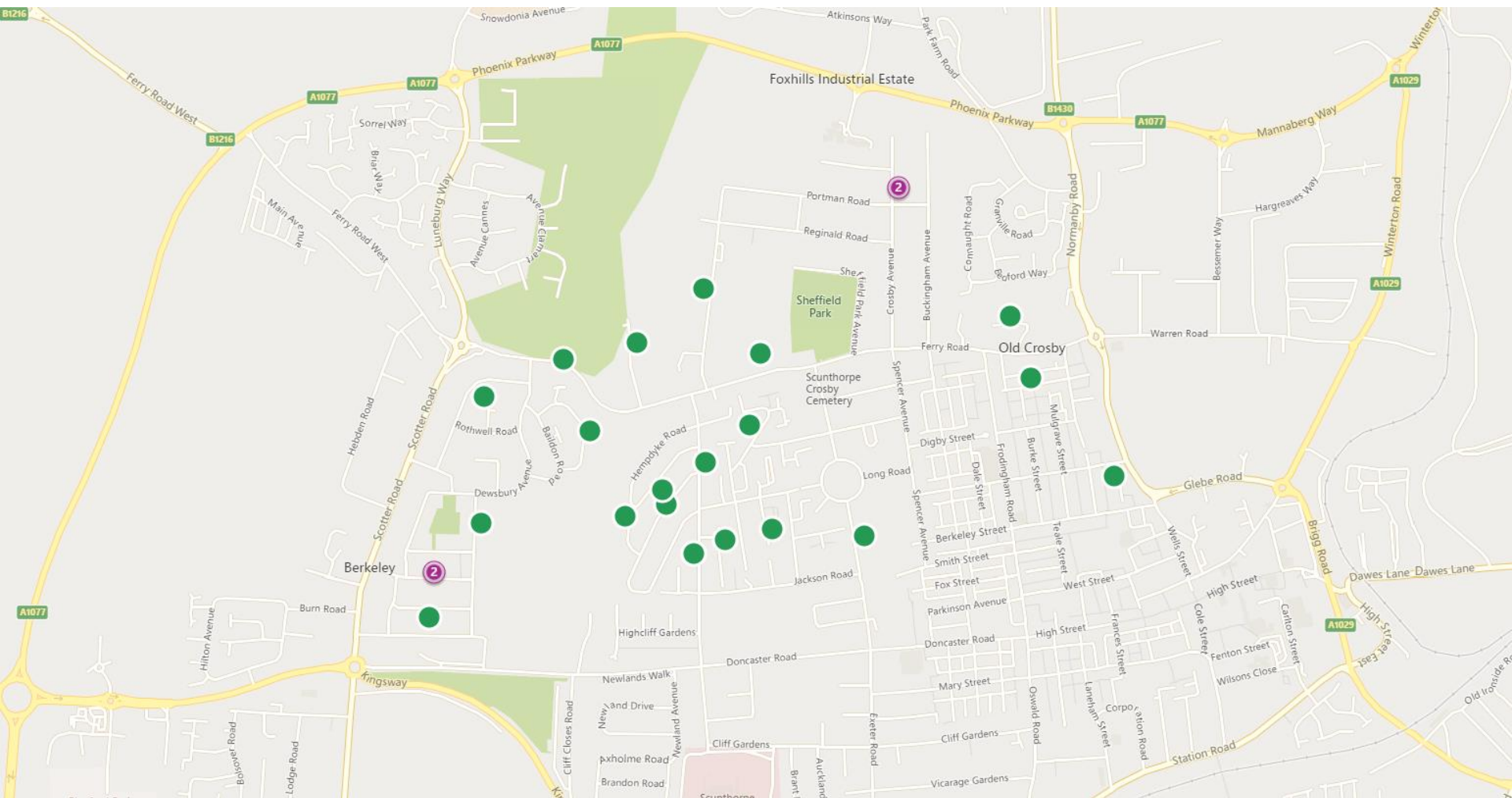




Listening and responding to our communities



Romanian Community

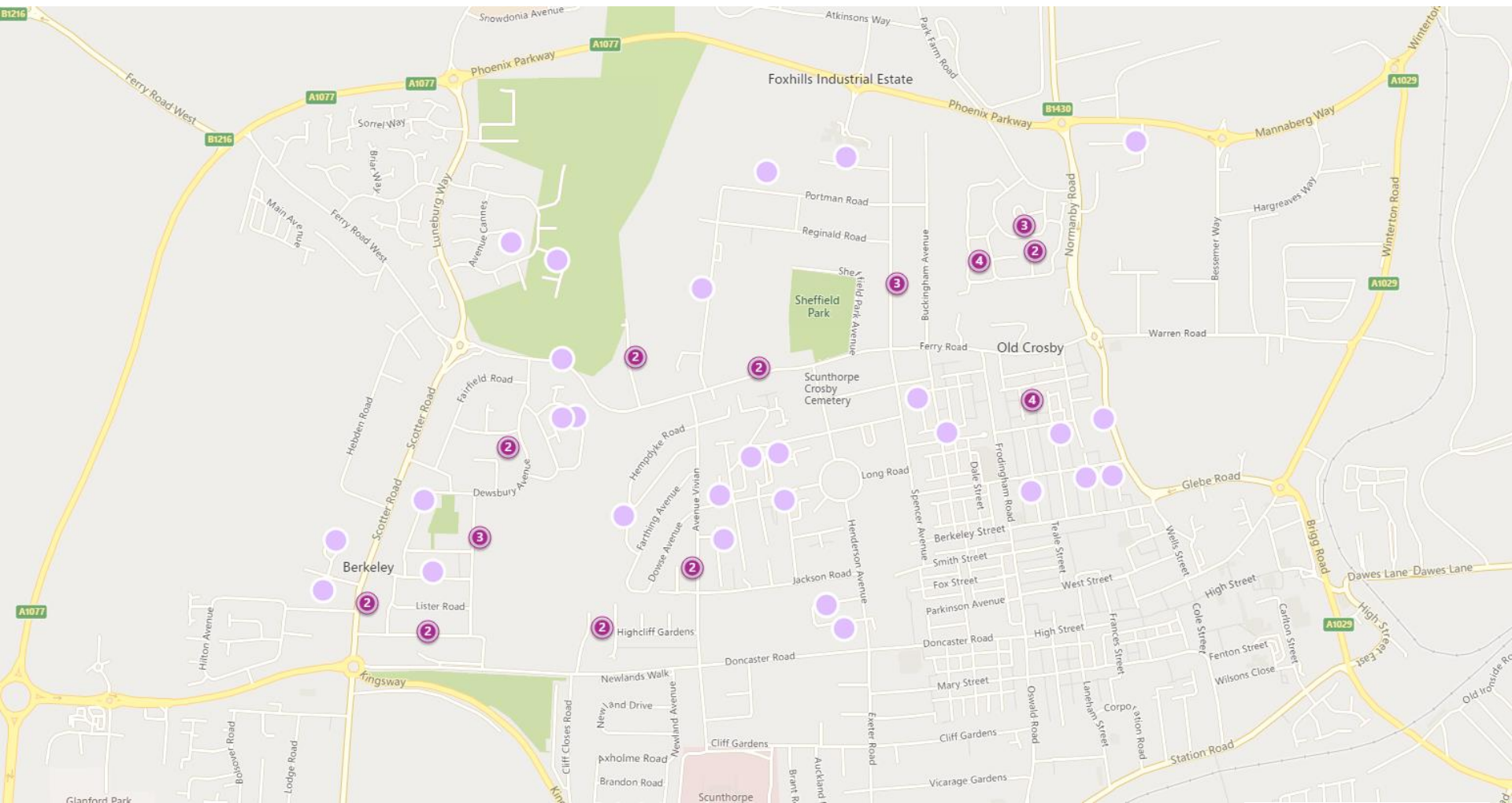


Business Watch



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CCTV Registered Users



Listening and responding to our communities



#Humbertalking
Be part of the conversation

PREDOMINANT ETHNICITIES

For the area and Users that are visible to you
The most common ethnicities in your area.

Origin	Adults in Area	Registered Users	Target Representation	Actual Representation	Representation Index
England	209,371	13,943 <small>+357</small>	77.40%	78.17% <small>-0.31%</small>	1.010 <small>-0.003</small>
Scotland	17,693	1,145 <small>+35</small>	6.54%	6.42% <small>+0.20%</small>	0.981 <small>+0.002</small>
Ireland	11,723	740 <small>+23</small>	4.33%	4.15% <small>+0.25%</small>	0.957 <small>+0.002</small>
Wales	9,685	633 <small>+23</small>	3.58%	3.55% <small>+0.80%</small>	0.991 <small>+0.008</small>
Polish	3,315	174 <small>+12</small>	1.23%	0.98% <small>+4.33%</small>	0.796 <small>+0.033</small>
German	1,807	96 <small>+1</small>	0.67%	0.54% <small>-1.84%</small>	0.806 <small>-0.015</small>
Other Muslim	1,375	71 <small>+4</small>	0.51%	0.40% <small>+2.93%</small>	0.783 <small>+0.022</small>
Scandinavian	1,225	84 <small>+1</small>	0.45%	0.47% <small>-1.69%</small>	1.040 <small>-0.018</small>
Italian And Maltese	1,189	71 <small>+4</small>	0.44%	0.40% <small>+2.93%</small>	0.906 <small>+0.026</small>
Baltic States	1,107	70 <small>+4</small>	0.41%	0.39% <small>+3.02%</small>	0.959 <small>+0.028</small>
French And Walloon	973	64 <small>+2</small>	0.36%	0.36% <small>+0.27%</small>	0.997 <small>+0.003</small>
Pakistani	854	39 <small>+5</small>	0.32%	0.22% <small>+11.42%</small>	0.693 <small>+0.071</small>
Flemish And Dutch	824	65 <small>+1</small>	0.30%	0.36% <small>-1.35%</small>	1.196 <small>-0.016</small>
Hindu Indian	802	35 <small>+0</small>	0.30%	0.20% <small>-2.86%</small>	0.662 <small>-0.020</small>
Bangladeshi	789	38 <small>+7</small>	0.29%	0.21% <small>+19.07%</small>	0.730 <small>+0.117</small>
Hispanic	662	47 <small>+2</small>	0.24%	0.26% <small>+1.45%</small>	1.077 <small>+0.015</small>
Russian And Ukrainian	640	41 <small>+6</small>	0.24%	0.23% <small>+13.79%</small>	0.972 <small>+0.118</small>
Sikh	608	21 <small>+2</small>	0.22%	0.12% <small>+7.36%</small>	0.524 <small>+0.036</small>
Czech And Slovak	552	23 <small>+2</small>	0.20%	0.13% <small>+6.39%</small>	0.632 <small>+0.038</small>

UNDER-REPRESENTED ETHNICITIES

For the area and Users that are visible to you
The most under-represented ethnicities amongst your visible users, in your area.

Origin	Adults in Area	Registered Users	Target Representation	Actual Representation	Representation Index
Japanese	39	0 <small>+0</small>	0.01%	0.00% <small>NaN%</small>	0.000 <small>+0.000</small>
Armenian	15	0 <small>+0</small>	0.01%	0.00% <small>NaN%</small>	0.000 <small>+0.000</small>
Not Found	287	2 <small>+0</small>	0.11%	0.01% <small>-2.86%</small>	0.106 <small>-0.003</small>
Korean	91	2 <small>+0</small>	0.03%	0.01% <small>-2.86%</small>	0.333 <small>-0.010</small>
Iranian	197	5 <small>+0</small>	0.07%	0.03% <small>-2.86%</small>	0.385 <small>-0.011</small>
Sikh	608	21 <small>+2</small>	0.22%	0.12% <small>+7.36%</small>	0.524 <small>+0.036</small>
Cantonese	402	15 <small>+1</small>	0.15%	0.08% <small>+4.07%</small>	0.566 <small>+0.022</small>
Ghanaian	102	4 <small>+0</small>	0.04%	0.02% <small>-2.86%</small>	0.595 <small>-0.018</small>
Czech And Slovak	552	23 <small>+2</small>	0.20%	0.13% <small>+6.39%</small>	0.632 <small>+0.038</small>
Hindu Indian	802	35 <small>+0</small>	0.30%	0.20% <small>-2.86%</small>	0.662 <small>-0.020</small>
Vietnamese	66	3 <small>+0</small>	0.02%	0.02% <small>-2.86%</small>	0.689 <small>-0.020</small>
Pakistani	854	39 <small>+5</small>	0.32%	0.22% <small>+11.42%</small>	0.693 <small>+0.071</small>
Mandarin	152	7 <small>+0</small>	0.06%	0.04% <small>-2.86%</small>	0.698 <small>-0.021</small>
Bangladeshi	789	38 <small>+7</small>	0.29%	0.21% <small>+19.07%</small>	0.730 <small>+0.117</small>
Tamil And Sri Lankan	162	8 <small>+2</small>	0.06%	0.04% <small>+29.51%</small>	0.749 <small>+0.171</small>
Greek And Greek Cypriot	273	14 <small>+2</small>	0.10%	0.08% <small>+13.32%</small>	0.778 <small>+0.091</small>
Other Muslim	1,375	71 <small>+4</small>	0.51%	0.40% <small>+2.93%</small>	0.783 <small>+0.022</small>
Polish	3,315	174 <small>+12</small>	1.23%	0.98% <small>+4.33%</small>	0.796 <small>+0.033</small>



Listening and responding to our communities





Thank you.

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