



# Super User Training

An online training session for Police force administrators

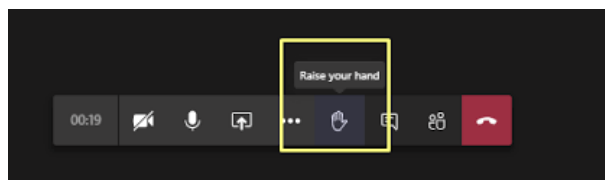
Duration: 1 hour

# Meeting Etiquette

## ★ *For sessions with less than 15 people:*

During the meeting, please mute your microphone unless you have a question.

If you have a question, feel free to ask it at any time. If you need to, you can raise your hand in the meeting which will get our attention quickly.



You may have your camera on if you wish.

## ★ *For sessions with 15 people+:*

During the meeting, please mute your microphone.

If you have a question, feel free to put that into the meeting chat at any time. Questions will be answered from the chat, although you are welcome to raise your hand if you wish to ask a vocal question.

We request that cameras are switched off with 15+ people, as some people may experience bandwidth problems when too many cameras are active.

# AGENDA

- ★ Where and how to login
  - Your details
- ★ Quick Rapport overview
- ★ Important reports
- ★ Finding and adding members of the public
- ★ Managing administrators, training details
- ★ Managing and adding community groups / teams
- ★ Sending messages
  - Creating a simple recipient list, and saving lists for future use
- ★ Creating message templates
- ★ Conclusion
  - Questions
  - Additional assistance / Feedback / Alert Training Record